





Impala Refining Services (IRS), a division of Impala, was created in July 1998 as a dedicated vehicle to house the toll-refining and metal concentrate purchases built up by Implats. IRS also provides smelting and refining services through offtake agreements with Group companies (except Impala) and third parties.



During FY2021, the Group delivered refined 6E output of

1.7 million

ounces







IRS uses Impala's excess smelting and refining capacity.

Typical IRS products include:

- flotation concentrates from Marula,
 Mimosa, Two Rivers and other small mining contracts
- furnace matte from Zimplats
- selected base metal residues and other secondary materials.

IRS enters into either metal purchase agreements or toll-refining agreements, or a combination of the two.

In metal purchase agreements a percentage of the contained value

(allowing for Impala's cost and a profit margin) is paid after an agreed processing period. In toll-refining agreements, IRS charges the client a smelting, refining and handling fee and returns the metal to the client after an agreed processing period. Impala, in turn, charges IRS a market-related fee for its expertise and the use of its processing facilities.

With the exception of mine-to-market operations, IRS has little or no control over volumes received from either third party or toll-treatment contracts.

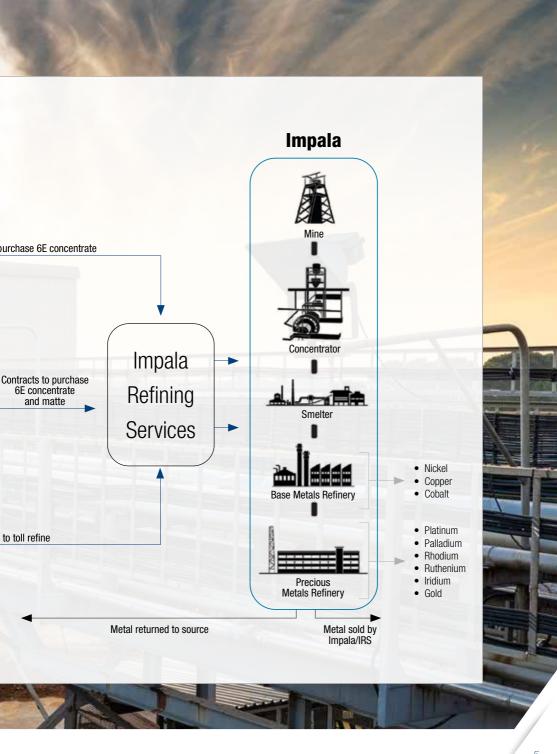
METAL SOURCES



Contracts to p



Concentrator





OUTLOOK

Access to spare smelting and refining capacity from Impala positions IRS well to process additional material from new customers.

Opportunities in this regard are continuously evaluated and pursued if valueaccretive for Implats.

| IRS 6E Receipts and Production 000 oz | FY2021 | FY2020 | FY2019 | FY2018 | FY2017 |
|---|--------|--------|--------|--------|--------|
| Mine-to-market operations | 1 379 | 1 214 | 1 354 | 1 392 | 1 397 |
| Third-party purchases, recycling and toll | 358 | 327 | 361 | 500 | 488 |
| Total refined 6E production | 1 695 | 1 453 | 1 683 | 1 798 | 1 853 |
| | | | | | |

IMPALA REFINING SERVICES KEY STATISTICS

| | | FY2021 | FY2020 | FY2019 | | | |
|--|-----------|----------|----------|----------|--|--|--|
| Refined production | | | | | | | |
| Platinum | (000 oz) | 806 | 706 | 772 | | | |
| Palladium | (000 oz) | 565 | 470 | 578 | | | |
| Rhodium | (000 oz) | 97 | 81 | 119 | | | |
| Nickel | (t) | 11 498 | 10 666 | 12 609 | | | |
| 6E refined production | (000 oz) | 1 695 | 1 453 | 1 683 | | | |
| Metal returned | | | | | | | |
| Platinum | (000oz) | 0.1 | 0.1 | 0.7 | | | |
| Palladium | (000oz) | 1.5 | 1.0 | 2.9 | | | |
| Rhodium | (000oz) | _ | - | - | | | |
| Nickel | (000t) | 3 984 | 2 949 | 3 516 | | | |
| Cost | | | | | | | |
| Cost of sales | (Rm) | (59 424) | (30 279) | (23 534) | | | |
| Metals purchased | (Rm) | (63 266) | (38 160) | (23 676) | | | |
| Smelting and processing | (Rm) | (678) | (593) | (493) | | | |
| Refining and marketing | (Rm) | (931) | (763) | (795) | | | |
| Corporate cost | (Rm) | (237) | (172) | (142) | | | |
| Increase/(decrease) in metal inventories | (Rm) | 5 688 | 9 409 | 1 572 | | | |
| Financial ratios | | | | | | | |
| Gross margin | (%) | 13.7 | 16.6 | 12.5 | | | |
| EBITDA | (Rm) | 9 799 | 5 974 | 3 249 | | | |
| Total sales volumes | | | | | | | |
| 6E | (000oz) | 1 805 | 1 449 | 1 611 | | | |
| Platinum | (000oz) | 756 | 713 | 771 | | | |
| Palladium | (000oz) | 554 | 470 | 557 | | | |
| Rhodium | (000oz) | 103 | 85 | 105 | | | |
| Nickel | (t) | 9 340 | 6 253 | 9 040 | | | |
| Prices achieved | | | | | | | |
| Platinum | (US\$/oz) | 1 052 | 877 | 827 | | | |
| Palladium | (US\$/oz) | 2 433 | 1 862 | 1 185 | | | |
| Rhodium | (US\$/oz) | 18 407 | 6 615 | 2 559 | | | |
| Nickel | (US\$/t) | 15 664 | 14 959 | 12 618 | | | |
| Exchange rate achieved | (R/US\$) | 15.01 | 15.67 | 14.19 | | | |

